

## Likert scale questionnaire

Attitude questions adapted for third sector (UK) organisations from Likert's research, indicating important determinants of organisational effectiveness.

	Question	Strongly disagree			Neither		Strongly agree	
		1	2	3	4	5	6	7
1	Overall I am satisfied working in this organisation							
2	People in senior management respect my personal rights							
3	I am often expected to do things that are not reasonable							
4	I have confidence in the judgement of senior management							
5	There is a friendly feeling between management and staff							
6	Management usually keeps us informed about things we want to know							
7	The organisation tries to take unfair advantage of its staff							
8	This is a good place for people trying to get ahead in their career							
9	This is a good place for training and personal development							
10	Management is not very interested in the feelings of staff							
11	I know exactly what is expected of me in my job							
12	Staff frequently do not know what they are supposed to do							
13	This organisation is a better place to work than other organisations in this field							
14	The jobs here are well organised and co-ordinated							
15	There is a lot of wasted time here due to poor planning							
16	Our job targets seem to be confused							

17	This is just a place to work and is separate from my personal interests							
18	The needs of the organisation are more important than my own personal interests							